

This leaflet is available in various formats, i.e. different languages, braille, audio formats etc. Please contact us for further information.



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Care and Repair

East Northamptonshire and Wellingborough



MAJOR ADAPTATIONS



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Spire Homes (LG) Ltd is a registered charity in England and Wales (1140935).



Welcome

Care & Repair offer help with repairs and adaptations for homeowners/private tenants aged 60 or over, or of any age with a disability.

This leaflet is designed to inform you of the different types of information that we can provide to you.

Care & Repair has many useful information leaflets for customers.

Care & Repair can help you with all aspects of property repairs, whether large or small. We can also assist with design options for adaptations to help people with disabilities.

A visit by one of our Caseworkers will enable you, in the privacy of your own home, to find out more about our scheme and how we can help you. We can offer advice on:

- Home Repairs
- Adaptations
- Welfare Benefits
- Energy efficiency measures
- Advice on funding work.

For Care & Repair clients in need of temporary heating, portable oil-filled radiators are available for loan.

Care & Repair have a list of approved contractors who have been thoroughly vetted. We will only use reputable contractors.

We have qualified Technical Officers who will:

- offer expert advice
- provide alternative options for your repairs or adaptations
- prepare drawings and specifications
- liaise with the contractors
- obtain competitive quotes on your behalf
- monitor and inspect the work on site through to completion
- ensure the work has been completed to your satisfaction.

Please note any plans drawn up by our Technical Officers are subject to copyright and a charge may be made for these plans if privately funded building work does not proceed.

Any private works carried out over the value of £100 may be subject to a Care & Repair fee.

