

# Community Warden Service

A guide for the social care organisations and for all people living in the community



## **Aged 55+? Could you or someone you know benefit from some advice, support or information?**

- Benefits Advice
- Accessing Social Groups
- Housing Issues
- Personal Care
- Disability Aids
- Completing Forms
- Alcohol / Drug Misuse
- Advocacy

This service is free and available to anyone aged 55+ living in Rutland.

### **What does the Community Warden Service do?**

We provide a free support and advisory service to people aged 55+ living in any type of accommodation. This includes owner occupiers and people who rent privately.

We can offer guidance on a range of issues such as:-

- Help getting personal care
- Housing issues
- Finding and accessing social groups
- Alcohol/drug/substance misuse
- Completing forms
- Advocacy
- Getting support for someone that you are caring for
- Issues affecting your daily lifestyle
- Finding information
- Safety in your own home

This is only a guideline on the type of issues that we can provide support with.

If you feel that there is something that you would like to discuss with us please get in touch. Our service is confidential.

## **Our Mission**

*“The Community Warden Service will respect each clients individuality and tailor support packages with a view to promoting independent living”*

## **Case Study 1**

Elsie’s living circumstances had changed and she started to feel socially isolated.

“I was beginning to feel isolated and it was nice to receive support from someone who cared” - Elsie Lawson

## **Case Study 2**

Lois’s husband had recently passed away and her own health had begun to decline.

“I couldn’t better the level of support and understanding I received from the Community Warden Service” - Lois Gunn

## How do I contact the Community Warden Service?

- By Telephone: (please leave a message)

**(01780) 460680 or (01572) 755465**

- By Email:

**andrew.maguire@longhurst-group.org.uk**

- By post:

Fill in the enquiry form on the back of this leaflet, cut along the dotted line and send to:

**The Community Warden Service  
Spire Homes, Pinewood  
1 Cold Overton Road  
Oakham, Rutland, LE15 6NT**

## What happens next?

A Community Warden will telephone you to arrange a mutually convenient appointment in your own home or a location of your own choice. If you prefer, a meeting can be arranged at our local offices in Oakham.

## Prioritising Applications

Applications to this service will be prioritised on a needs and not time basis.

# Community Warden Service Enquiry Form

Name: .....

Address: .....

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Tel No: .....







This leaflet is available in various formats, i.e. different languages, braille, audio formats etc. Please contact us for further information.



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### **Rushden Office**

1 Crown Court  
Crown Way  
Rushden  
Northamptonshire  
NN10 6BS

t: 0845 603 5399

text: 447797 800062

### **Rutland Office**

Pinewood  
1 Cold Overton Road  
Oakham  
Rutland  
LE15 6NT

t: 01572 755465

text: 447797 800062

email: [spirehomes@longhurst-group.org.uk](mailto:spirehomes@longhurst-group.org.uk)  
[www.spirehomes.org.uk](http://www.spirehomes.org.uk)



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