

# Supported Housing

How allocations are  
made and how the  
waiting list works



## History

In 2001 all the housing stock located within East Northamptonshire District transferred from East Northamptonshire Council to East Northamptonshire Housing (now Spire Homes). Spire Homes currently maintains the housing register under a contract with the Council.

## Who can apply for supported housing?

If you are of retirement age (65 for men and 60 for women) you can be considered for supported housing. If you are below that age you can still be considered if you have a disability and are in receipt of the higher rate mobility component of DLA or equivalent.

## How do I apply?

A housing application form has to be completed to access the housing register, so that the housing need can be assessed. If there is a medical need then a medical assessment form should also be completed. Application forms are available from the Nene Valley Homechoice team at Newton Road, or alternatively the main office at Crown Court. They can also be returned to either. Help is available to complete the form if needed. All information on the form will be treated as confidential.

## When will I hear from you?

In normal circumstances the application form will be processed as soon as possible. Where additional information is required this can delay the process, so please try to supply all relevant information with your application forms. If you are accepted onto the housing register you will be notified of your application number and banding level and

will be supplied with a welcome pack which explains in detail how to apply for a property and which properties you are entitled to go for.

## How does system work?

Banding:- You will be allocated one of the following bands:

- 1) Severe housing need
- 2) High housing need
- 3) Moderate housing need
- 4) Low housing need.

## Advocate?

If you have difficulty in bidding for a property you can ask a friend, relative or contact **Age Concern, 31 Billing Road, Northampton, T: 01604 611200, Email : northamptonshire@acnorthants.org.uk** or **NVCA, Nene Valley Community Action, 7 West Street, Rushden, Northants, NN10 0RT, Email: info@nvca.org.uk** who can arrange for an advocate to assist you.

## How will I be notified?

If you are successful you will be contacted by the housing officer, who will make arrangements with you to view the property.

## What happens if I refuse an offer?

In fairness to others please only bid on properties you are genuinely interested in! Any applicant who refuses more than 2 offers of accommodation will have their application deferred for a period of 6 months.

## **What if my circumstances change?**

Should this happen it is important that you notify the Homechoice team at Newton Road as soon as possible so that your application can be assessed correctly. It may be further forms or additional information will be required.

## **Review of your housing application**

Applications get reviewed yearly on the date that they were registered. You will be written to, to check that you still have a housing need and that the information on the application is still correct. If you do not respond a duplicate letter will be sent. In the event that a response is still not received, your application will be withdrawn.

## **Can I access a copy of the council's allocation policy?**

Yes. This is available from the Housing Services Department at East Northamptonshire District Council on: 01832 742000.

Please be advised there is a £2 charge for this service.







This leaflet is available in various formats, i.e. different languages, braille, audio formats etc. Please contact us for further information.



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## **Rushden Office**

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