

Supported Housing

Your assessment and support plan



This leaflet is to explain your Assessment and Support Plan.

Statement of Aims & Objectives

Spire Homes wants to ensure that we give you the right support at the right time to help you remain independent in your home. To do this we need to ask certain questions it also helps us to evidence that we are giving you a good service which complies with what you want. We aim to complete an assessment & support plan within two weeks of you moving in. Your assessment & support plan will be reviewed by us every six months. Although, should your circumstances or health change you can ask for a review to take place earlier. You can choose not to have an assessment and support plan completed. If this is the case you will need to contact your assessment & support officer or support worker who will send a form for you to complete and return.

If you live on a supported scheme and not a scattered scheme and choose not to have an assessment completed we will assume that you do not have any support needs at present and you will therefore receive the minimal support, this being a once a week visit.

1. At sign up, the housing officer will have completed a risk assessment with you and will have explained to you that you will be contacted by an assessment officer once you have moved into your property. You will receive an appointment in writing unless a need for alternate means of communication has been identified. (In these instances it may be by telephone contact or through a third party).
2. Your assessment can be completed within your own home or a suitable private location such as an office. You can be

accompanied by a person of your choice at your appointment if you desire. If there is a need to have a second member of staff present at the appointment, you will be informed of this.

3. Following your assessment using the information that you have given us, a decision will be made regarding the visits that you will receive from our support staff. This is based on a need not want criteria. You will be informed of your allocated visits and will be advised as to what days these will be. This does not effect your ability to summon emergency support through your alarm equipment and at any given time should your needs change these visits can be adjusted to accommodate the reassessed level of support required.

This leaflet is available in various formats, i.e. different languages, braille, audio formats etc. Please contact us for further information.



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